



Insurance Coverage and Claims



- ✓ Witness live mediation techniques and learn negotiation tactics
- ✓ Explore the interplay between underwriting and claims
- ✓ Develop skills to analyze and defend against multiple occurrences and bad faith claims
- ✓ Venture into new developments in cyber liability

March 25-27, 2015

Chicago Marriott Downtown

Magnificent Mile

Chicago, Illinois

DRI
delivers
resources
to build
your practice ■

The Insurance Coverage and Claims Institute is DRI's flagship seminar for insurance executives, claims professionals, and outside counsel. Each spring in Chicago, DRI brings together outstanding speakers to provide insight and guidance into complex and cutting-edge issues we face in our insurance defense practices. On Wednesday, we will focus on settlement by presenting a hands-on, live mediation demonstration and a session for coverage attorneys to hone their negotiation skills. On Thursday, we will provide litigation guidance for cases involving multiple occurrences, supplementary payments, cyber liability, consent judgments, and bad faith. We will explore the interplay between underwriting and claims and the enforcement of arbitration agreements. Finally, on Friday, we will present a dual track focusing on issues unique to personal lines and commercial and construction litigation. Please join your colleagues for two-and-a-half days of compelling education and networking opportunities.



Amy L. Felder

Program Chair



Max J. Cohen

Program Vice Chair



Brian A. Frankl

Program Vice Chair



Audrey A. Seeley

Committee Chair



Matthew S. Foy

Committee Vice Chair



Gail Rodgers

Law Institute

WHAT YOU WILL LEARN

- Negotiation and mediation skills and tactics
- Trends in cyber liability claims and coverage
- How to attack consent judgments between plaintiffs and the insured
- How to avoid and defend bad faith litigation
- How to enforce arbitration agreements
- Recent developments in first- and third-party personal lines and auto claims
- How to analyze contractual indemnity and faulty workmanship
- When construction project claims are covered under professional liability policies

PROGRAM SCHEDULE

WEDNESDAY, MARCH 25, 2015

Boarding Pass KioskSPONSORED BY **Step toe & Johnson PLLC**12:30 p.m. **Registration**2:00 p.m. **The Secret to Success in Mediation:
Proper Preparation**

Preparation is the key to success in mediation. Yet, very few do it well! Attend and learn new skills and techniques that you can put to work right away!

Jeff Kichaven, *Jeff Kichaven Commercial Mediation*, Los Angeles, California

Catherine (Kit) Chaskin, *Reed Smith LLP*, Chicago, Illinois

Melanie C. Lockett, *Lowe Stein Hoffman Allweiss & Hauver LLP*, New Orleans, Louisiana

Harold J. Adkins, *Hammonds Sills Adkins & Guice LLP*, Baton Rouge, Louisiana

Raymond Charleston, *Berkshire Hathaway Specialty Insurance*, Boston, Massachusetts

4:00 p.m. **Negotiation Skills for Coverage Attorneys**

After performing a coverage evaluation, an attorney may undertake the settlement of the underlying tort dispute. This program will address negotiation strategies, extra-contractual and ethical issues, and developing a well-reasoned calculation of settlement value.

J. Pablo Cáceres, *Butler Pappas Weihmuller Katz Craig LLP*, Tampa, Florida

5:00 p.m. **Adjourn**5:30 p.m. **Women's Networking Reception**6:00 p.m. **Networking Reception**

THURSDAY, MARCH 26, 2015

Boarding Pass KioskSPONSORED BY **Step toe & Johnson PLLC**7:00 a.m. **Registration**7:00 a.m. **Continental Breakfast**

SPONSORED BY **Von Briesen & Roper SC**
Jeff Kichaven Commercial Mediation

7:00 a.m. **First-Time Attendees Breakfast**

INSURANCE LAW COMMITTEE CHAIR

Audrey A. Seeley8:00 a.m. **Welcome and Introduction**

Gail Rodgers, *DLA Piper LLP (US)*, New York, New York

Amy L. Felder, *Plunkett Cooney PC*, Bloomfield Hills, Michigan

Audrey A. Seeley, *Hurwitz & Fine PC*, Buffalo, New York

8:15 a.m. **Atypical Coverage Charts and
Knotty Allocation Issues**

This presentation focuses on complex issues such as how allocation works when different types of policies apply to the same claims in the same period, how different laws apply to different policy periods, and how different types of policies apply to the same claims in different periods.

Patrick T. Nash, *Grippio & Elden LLC*, Chicago, Illinois

9:10 a.m. **Underwriting vs. Claims: What Happens
When a Policy Is "Breaking Bad"?**

Coverage lawsuits frequently involve tension between the underwriting intent and the claims' interpretation of the policy provisions. The causes for this tension and how the two different roles can communicate more effectively to avoid such lawsuits will be discussed from the perspectives of an underwriter, claims handler, and coverage counsel.

Shelley Norman, *AIG*, Chicago, Illinois

Carolyn Kang, *Hanover Insurance Group*, Itasca, Illinois

Veronica M. Bates, *Hermes Sargent Bates LLP*, Dallas, Texas

10:00 a.m. **Refreshment Break**SPONSORED BY **Sedgwick LLP**10:15 a.m. **The Supplementary Payments Provision**

This session will address key coverage issues related to the supplementary payments provision, including which types of expenses may qualify as supplementary payments that are payable in ad-

- 11:10 a.m. **Ethics: You Have Been Retained to Represent the Carrier Against Allegations of Bad Faith—Now What?**
This panel will address the legal and ethical obligations of the lawyer, who is retained by a liability carrier to provide advice and counsel on pending or threatened “bad faith” claims that arise from the carrier’s handling of the underlying claim against its insured.
David W. Zizik, *Zizik Powers O’Connell Spaulding & Lamontagne PC*, Westwood, Massachusetts
Kelly R. Dalmass, *Harleysville Insurance*, Harleysville, Pennsylvania
Dan D. Kohane, *Hurwitz & Fine PC*, Buffalo, New York
- 12:10 p.m. **Lunch (on your own)**
- 1:15 p.m. **The Number of Occurrences Dilemma**
The prevalence of class actions, mass tort, environmental, clergy abuse, and other large-scale litigation has increased the potential significance of even high layer excess insurance policies as policyholders respond to these ever-evolving claims situations. Explore the many new variations of a fundamental question of coverage, the latest approaches, and how insurers can take advantage of these strategies to reduce losses while avoiding pitfalls.
John T. Harding, *Morrison Mahoney LLP*, Boston, Massachusetts
- 2:10 p.m. **Insurance Coverage for Data Breach and Privacy Law Claims**
This presentation will explore the legal and regulatory developments in data breach and privacy law and trends in class action litigation throughout the country. Potential insurance coverage for emerging cyber and privacy risks will then be discussed, including threats such as cyber espionage and cyber terrorism.
Linda Wendell Hsu, *Selman Breitman LLP*, San Francisco, California
- 3:10 p.m. **Refreshment Break**
SPONSORED BY **Hurwitz & Fine PC
Thompson Coe Cousins & Irons LLP**
- 3:25 p.m. **Litigating the Consent Judgment Case**
Insurers are routinely sued for breach of contract and bad faith in cases where the insured and the underlying plaintiff settled by way of a consent judgment. This presentation will explore the issues for insurers facing possible extra-contractual liability premised on a consent judgment.
Catalina J. Sugayan, *Sedgwick Law LLP*, Chicago, Illinois
Douglas R. Richmond, *AON Risk Solutions*, Chicago, Illinois
- 4:15 p.m. **Alternative Dispute Resolution: Arbitration Clauses—Another Battle Worth Waging?**
This presentation addresses what determines whether insurance policy arbitration clauses are enforceable under state and federal law, an often hotly disputed issue. Even if that battle can be won, is arbitration the preferred method?
Daniel I. Graham Jr., *Nicolaides Fink Thorpe Michaelides Sullivan LLP*, Chicago, Illinois
- 5:00 p.m. **Adjourn**
- 5:05 p.m. **Insurance Law Committee Meeting (open to all)**
- 6:00 p.m. **Networking Reception**
SPONSORED BY **Burnham Brown PLC
Butler Pappas Weihmuller Katz
Craig LLP**
- 7:30 p.m. **Dine-Arounds** | Join colleagues and friends at selected restaurants for dinner (*on your own*). More details on-site.
- FRIDAY, MARCH 27, 2015**
- Boarding Pass Kiosk**
SPONSORED BY **Steptoe & Johnson PLLC**
- 7:30 a.m. **Registration**
- 7:30 a.m. **Continental Breakfast**
- 7:30 a.m. **In-House to In-House Breakfast**
- 8:25 a.m. **Announcements**
Max J. Cohen, *Lowe Stein Hoffman Allweiss & Hauver LLP*, New Orleans, Louisiana

BREAKOUT SESSIONS Friday, 8:30 a.m.–12:30 p.m. (choose one)

	■ CLAIMS UNDER PERSONAL LINES POLICIES	■ COMMERCIAL, SPECIALTY, AND CONSTRUCTION RISKS
8:30 a.m.	UM/UIM Gumbo This session will discuss issues unique to uninsured and underinsured motorist insurance. Thomas L. Carpenter , <i>Carr Allison</i> , Gulfport, Mississippi	Carrier Tension Affecting the Insured Indemnity clauses in commercial agreements raise havoc when the parties' insurers dispute loss allocation. Thomas D. Jensen , <i>Lind Jensen Sullivan & Peterson PA</i> , Minneapolis, Minnesota
9:15 a.m.	Coverage/Bad Faith Litigation: Attorney-Client Privilege Developments This session will provide guidance in addressing the ever-expanding dragnet used by attorneys representing first-party bad faith claimants to discover information potentially useful to their cases. Mark E. Hanna , <i>Mouledoux Bland Legrand & Brackett LLC</i> , New Orleans, Louisiana Steven LaForge , <i>Nationwide Insurance</i> , Columbus, Ohio	A Survey of Professional Liability Risks and Coverage Issues in the Construction Industry This presentation examines the typical coverage issues affecting design, construction, and engineering professionals under their professional liability insurance. Eric K. Bowers , <i>Thompson Coe Cousins & Irons LLP</i> , Dallas, Texas
10:00 a.m.	Sharing Economy In today's "sharing economy," individuals rent their residences, share their cars, and use their cars as taxis. Think Airbnb, Uber, RelayRides. In this new world, insurance issues arise. Catherine S. Schwamberger , <i>State Farm</i> , Sacramento, California Melissa A. Murphy-Petros , <i>Wilson Elser LLP</i> , Chicago, Illinois	Covered Claim vs. Uncovered Claim Quandaries This session will investigate different burden-of-proof approaches across jurisdictions; procedural considerations; and use of declaratory judgment actions to address allocation issues, and problems arising when settlement or verdict occurs before allocation. Robin Ann Williams , <i>Bassford Remele PA</i> , Minneapolis, Minnesota
10:45 a.m.	Refreshment Break SPONSORED BY Grippto & Elden LLC	
11:00 a.m.	Who Is Truly Driving the Claim? This presentation addresses a third party's duty to comply with the policy's post-loss obligations and whether the misrepresentations/concealments of a third party can be imputed to an insured. Robert C. Groelle , <i>Groelle & Salmon PA</i> , West Palm Beach, Florida	Current Status of Coverage for Faulty Workmanship Overview of the strikingly different approaches taken by various jurisdictions. Jeffrey C. Gerish , <i>Plunkett Cooney PC</i> , Bloomfield Hills, Michigan Kenneth P. Horenstein , <i>Travelers Insurance Company</i> , Hartford, Connecticut
11:45 a.m.	The Insurable Interests of Marijuana This discussion reviews standard homeowner policies and judicial interpretations of coverage for marijuana loss and analyzes the insurance currently available to marijuana businesses, recent legal developments, and the potential byplay with covered risks. Jessica Ommen , <i>SECURA Insurance Company</i> , Appleton, Wisconsin Emily R. Norris , <i>Baugh Dalton Carlson & Ryan LLC</i> , Chicago, Illinois	Construction and Specialty Risk Policies In addition to commercial general liability policies, there are many other means of insuring construction activities or protecting against risks relating to construction projects. This presentation will explore those mechanisms. Michael A. Hamilton , <i>Nelson Brown & Co</i> , Blue Bell, Pennsylvania

FACULTY

Harold J. Adkins is a partner in the Baton Rouge, Louisiana, law firm of Hammonds Sills Adkins & Guice LLP. He concentrates his practice on casualty, automobile liability, premises liability, personal injury, and mediation. He is a member of the DRI Insurance Law Committee Personal Lines SLG.

Veronica M. Bates is a founding partner of Hermes Sargent Bates LLP, where she leads the insurance section. Her practice is dedicated to advising and representing insurers. In addition to the DRI Insurance Law Committee, Ms. Bates is an active member of ALI.

Eric K. Bowers is a partner in Thompson Coe Cousins & Irons LLP's Dallas office. He counsels and defends commercial and professional liability and property insurers on issues of coverage, bad faith and priority/allocation. He chairs the DRI Insurance Law Committee's Construction Law SLG.

J. Pablo Cáceres, a partner at Butler Pappas Weihmuller Katz Craig LLP in Tampa, is a member of the firm's coverage and extra-contractual departments. He has over 20 years of experience litigating a broad spectrum of complex insurance coverage and commercial matters in state and federal courts.

Thomas L. (Tom) Carpenter is a shareholder in the Gulfport, Mississippi, office of Carr Allison, specializing in insurance interpretation and bad faith underwriting and claims handling issues. He is a member of DRI's Insurance Law Committee and its Personal Lines–Home and Auto SLG.

Raymond Charleston is the Senior Complex Claim Examiner–Property Claims for Berkshire Hathaway Specialty Insurance in Boston. For the past 34 years he has been involved with the direct handling and management of complex first-party commercial property claims.

Catherine (Kit) Chaskin, a partner at Reed Smith LLP in Chicago, counsels clients on risk transfer, risk management, and policy terms. Her teams have made multi-million dollar recoveries under a variety of policies through arbitration, mediation, and negotiation.

Max J. Cohen is a partner at Lowe Stein Hoffman Allweiss & Hauver LLP in New Orleans. He defends insurers in coverage disputes; businesses and individuals in personal injury, premises liability, and property damage cases; and insurance agents and brokers, whose conduct has been questioned. He is a program vice chair for this seminar.

Kelly R. Dalmass is the associate vice president claims, casualty for Harleysville Insurance claims operations for Nationwide Insurance in Harleysville, Pennsylvania. She is

responsible for all aspects of casualty and litigation claims operations and technical knowledge throughout the Harleysville claims organization.

Amy L. Felder is an associate at Plunkett Cooney PC in Bloomfield Hills, Michigan, where she represents insurance companies throughout the United States. She is a member of DRI's Insurance Law Committee and chair of its Long Tail and Toxic Torts SLG. Ms. Felder is the program chair for this seminar.

Brian A. Frankl has had a secession of increasingly responsible roles within the CNA Law Department in Chicago, where he currently leads the Environmental and Mass Tort Claims (EMTC) Department. He is a program vice chair for this seminar.

Matthew S. Foy is a partner in the San Francisco office of Gordon & Rees LLP and serves as the national practice group leader for the firm's property and casualty insurance practice. He is the vice chair of DRI's Insurance Law Committee.

Jeffrey C. Gerish, a member of Plunkett Cooney PC's insurance coverage and appellate practice groups, is licensed in Michigan, Indiana, and several federal appellate courts. He represents primarily insurers in coverage disputes of all types.

Daniel I. Graham, Jr. of Nicolaides Fink Thorpe Michaelides Sullivan LLP in Chicago is called upon by his insurer clients to assist them in evaluating the coverage issues complex claims present, and where necessary, to litigate their interests vigorously and efficiently in state and federal courts nationwide.

Robert C. Groelle is one of the founders, and the managing partner, of Florida law firm Groelle & Salmon P.A. He focuses his practice on insurance coverage issues, investigation of claims fraud, property and liability claim litigation, and defense of bad faith litigation.

Michael A. Hamilton is a partner at Nelson Brown & Co, where he leads the firm's national insurance coverage practice. He is an active and long-standing member of DRI's Insurance Law Committee, and is currently chair of the Insurance and Reinsurance Committee of the IADC.

Mark E. Hanna is special counsel at Mouldedoux Bland LeGrand & Brackett LLC in New Orleans. He has participated in numerous trials, both as lead counsel and second chair counsel in many state and federal courts. Mr. Hanna has received Martindale Hubbell's highest "AV" rating.

John T. Harding is a partner in the Boston office of Morrison Mahoney LLP, where he practices in the firm's Complex Claims, Insurance and Reinsurance Group. Mr. Harding's prac-

tice is concentrated in the areas of complex coverage litigation and advice, reinsurance, and “bad faith” litigation.

Kenneth P. Horenstein is vice president and associate general counsel for the claim legal liability group at Travelers Insurance Company in Hartford, Connecticut. His group provides coverage advice, coverage litigation management, and general counseling support to Travelers’ general liability claim organization.

Linda Wendell Hsu is the managing partner of Selman Breitman LLP’s San Francisco office. Ms. Hsu specializes in all areas of insurance coverage and insurance bad faith litigation, including first- and third-party claims. She is licensed to practice law in California, Washington, D.C., and Washington State.

Thomas D. Jensen is with Lind Jensen Sullivan & Peterson PA in Minneapolis. Mr. Jensen tries cases in Minnesota, North Dakota, and Wisconsin. He represents insurers in coverage actions, professionals in malpractice cases, manufacturers in products claims, and other defendants in general liability claims.

Carolyn Kang is a Specialty Claims Consultant for the Hanover Insurance Group’s Management Liability team. She specializes in the handling of complex directors and officers liability claims both in the private and non-profit sector, employment practices liability claims, and fidelity/crime claims.

Jeff Kichaven is an independent mediator in Los Angeles, with a nationwide practice specializing in insurance coverage.

Dan D. Kohane, a senior member of the New York law firm of Hurwitz & Fine PC, is a nationally recognized insurance coverage attorney who counsels and serves as an expert witness in the areas of insurance coverage and extra contractual liability. He is past-president of the FDCC and a past DRI board member.

Steven G. LaForge manages contingent litigation, including bad faith, for Nationwide Insurance in Columbus, Ohio. He is part of a team that manages all contingent litigation in the United States. His management has included personal lines cases to large commercial cases arising out of catastrophic weather events.

Melanie C. Lockett is a partner at Lowe, Stein, Hoffman, Allweiss & Hauver LLP, in New Orleans. She enjoys a diverse litigation practice, with an emphasis on insurance coverage and defense in areas of commercial general liability, professional liability, extra-contractual liability, and bad faith.

Melissa A. Murphy-Petros is co-chair of Wilson Elser LLP’s national appellate practice team. From the firm’s Chicago office, her post-trial and appellate work emphasizes liability

and property insurance coverage, commercial litigation, and casualty defense.

Patrick T. Nash is a principal with Grippo & Elden LLC and he is currently the vice chair of the DRI Insurance Law Committee Directors and Officers SLG. He represents insurers in disputes involving various lines of coverage, including errors and omissions, directors and officers liability, and commercial general liability.

Shelley Norman is head of Private/Non-Profit Management Liability for Financial Lines in the U.S. and Canada Region for AIG in Chicago. Her responsibilities include overseeing the management of products and underwriting of exposures for private companies and non-profit organizations.

Emily R. Norris is an associate at Baugh, Dalton, Carlson & Ryan LLC in Chicago, where she focuses her practice in commercial litigation and insurance coverage. She is admitted to the bar in Minnesota and Illinois.

Jessica Ommen is a claims attorney for SECURA Insurance Company in Appleton, Wisconsin. Ms. Ommen manages litigated files on behalf of SECURA including construction defect, employment liability, personal injury, property damage, and general liability. She is a member of DRI.

Douglas R. Richmond is managing director of the Professional Services Group of Aon Risk Solutions in Chicago. Before joining Aon, he was a partner with Armstrong Teasdale LLP in Kansas City, Missouri (1989-2004), where he had a national trial and appellate practice.

Gail Rodgers, a partner in DLA Piper LLP’s global litigation practice in New York City, focuses on pharmaceutical and medical device litigation, mass torts, product liability, and governmental and internal investigations. Ms. Rodgers is a member of the DRI Law Institute.

Catherine S. Schwamberger is an associate general counsel for State Farm in Sacramento, California, where she leads State Farm’s legislative and regulatory activities in 10 western states. She is admitted to the Illinois and California bars.

Audrey A. Seeley, a member of Hurwitz & Fine PC, headquartered in Buffalo, New York, focuses on insurance coverage, no-fault coverage, and municipal law. She serves as the chair of DRI’s Insurance Law Committee.

Catalina J. Sugayan is a partner at Sedgwick LLP’s Chicago office. She represents domestic and international insurers providing primary, excess, and reinsurance coverage to municipalities, school districts, churches, and other entities.

Robin Ann Williams is a partner at Bassford Remele PA in Minneapolis. For more than 15 years, she has represented insurers in complex coverage litigation, particularly cases involving CGL coverage for environmental, toxic tort, and other long-tail claims.

Timothy H. Wright, an attorney with Meckler Bulger Tilson Marick & Pearson LLP in Chicago, focuses on complex insurance coverage matters, including commercial general liability,

professional liability, and mass tort claims. He serves as compendia chair for the DRI Insurance Law Committee.

David W. Zizik is managing partner of Zizik Powers O'Connell Spaulding & Lamontagne PC in Westwood, Massachusetts. Mr. Zizik is a member of DRI's Board of Directors; immediate past president of the Association of Defense Trial Attorneys; and a past chair of DRI's Law Practice Management Committee.

2015 SEMINAR SCHEDULE

January 29-30	Civil Rights and Governmental Tort Liability <i>Hard Rock Hotel San Diego, San Diego, CA</i>	April 23-24	Hot Topics in International Dispute Resolution <i>Swissotel, Zurich, Switzerland</i>
February 4-6	Product Liability <i>The Cosmopolitan of Las Vegas, Las Vegas, NV</i>	May 6-8	Employment and Labor Law <i>Omni Scottsdale Resort at Montelucia, Scottsdale, AZ</i>
February 25-27	Women in the Law <i>Hyatt Regency Pier Sixty-Six, Fort Lauderdale, FL</i>	May 7-8	Intellectual Property <i>Loews Chicago Hotel, Chicago, IL</i>
March 12-13	Medical Liability and Health Care Law <i>Parc 55 Wyndham San Francisco, San Francisco, CA</i>	May 7-8	Retail and Hospitality <i>Loews Chicago Hotel, Chicago, IL</i>
March 18-20	Trial Tactics <i>Caesars Palace Las Vegas, Las Vegas, NV</i>	May 14-15	Drug and Medical Device Litigation <i>San Francisco Marriott Marquis, San Francisco, CA</i>
March 25-27	Insurance Coverage and Claims <i>Chicago Marriott Downtown, Chicago, IL</i>	June 4-5	Commercial Litigation <i>Sheraton Toronto Centre, Toronto, Canada</i>
March 26-27	Toxic Torts and Environmental Law <i>Hilton Austin Hotel, Austin, TX</i>	June 11-12	Diversity <i>Hyatt Regency Chicago, Chicago, IL</i>
April 15-17	Life, Health, Disability and ERISA <i>Marriott Marquis Washington D.C., Washington, D.C.</i>	June 17-19	Insurance Bad Faith <i>Loews Chicago, Chicago, IL</i>
		June 25-26	Young Lawyers <i>Omni Nashville Hotel, Nashville, TN</i>



DIVERSITY AND INCLUSION IN DRI: A STATEMENT OF PRINCIPLE

DRI is the largest international membership organization of attorneys defending the interests of business and individuals in civil litigation.

Diversity is a core value at DRI. Indeed, diversity, which includes sexual orientation, is fundamental to the success of the organization, and we seek out and embrace the innumerable benefits and contributions that the perspectives, backgrounds, cultures, and life experiences a diverse membership provides.

Inclusiveness is the chief means to increase the diversity of DRI's membership and leadership positions. DRI's members and potential leaders are often also members and leaders of other defense organizations. Accordingly, DRI encourages all national, state, and local defense organizations to promote diversity and inclusion in their membership and leadership.

GENERAL INFORMATION

CLE/CLAIMS ADJUSTERS ACCREDITATION

This seminar has been approved for MCLE credit by the State Bar of California for up to **13.5** hours, including **1** hours of ethics credit. Accreditation has been requested from every state with mandatory continuing legal education (CLE) requirements. Certificates of attendance will be provided to each attendee. Attendees are responsible for obtaining CLE credits from their respective states. **Application has been made for continuing education for claims adjusters.** Credit availability and requirements vary from state to state; please check the DRI website at dri.org for the latest information for your state.

REGISTRATION POLICY

Save \$100 when you register by February 25, 2015. (See the registration form for pricing.) The registration fee includes course materials, continental breakfasts, refreshment breaks, networking receptions, and access to the DRI app. If you wish to have your name appear on the registration list distributed at the conference and receive the course materials in advance, DRI must receive your registration by **March 4, 2015** (*please allow 10 days for processing*). Registrations received after **March 4, 2015**, will be processed on-site.

REFUND POLICY

The registration fee is fully refundable for cancellations received on or before **March 4, 2015**. Cancellations received after **March 4** and on or before **March 11, 2015**, will receive a refund, less a \$100 processing fee. Cancellations made after

March 11 will not receive a refund, but the course materials on CD-ROM and a \$100 certificate good for any DRI seminar within the next 12 months will be issued. All cancellations and requests for refunds must be made in writing. Fax (312.795.0747) or email (seminars@dri.org) to DRI's Accounting Department. Processing of refunds will occur within four weeks after the date of the seminar. All refunds will be processed in the same method that the payment was received. Substitutions may be made at any time without charge and must be submitted in writing.

HOTEL ACCOMMODATIONS

A limited number of discounted hotel rooms have been made available at the **Chicago Marriott Downtown Magnificent Mile, 540 North Michigan Avenue, Chicago, IL 60611**. For reservations, visit dri.org and go to the **DRI Insurance Coverage and Claims Institute** page or **contact the hotel directly at 312.836.0100**. Please mention **DRI Insurance Coverage and Claims Institute** to take advantage of the group rate of **\$219.00 Single/Double**. The hotel block is limited and rooms and rates are available on a first-come, first-served basis. You must make reservations by **February 24, 2015** to be eligible for the group rate. Requests for reservations made after **February 24** are subject to room rate and availability.

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DRI offers discounted meeting fares on various major air carriers for **DRI's Insurance Coverage and Claims Institute** attendees. To receive these discounts, please contact Hobson Travel Ltd., DRI's official travel provider, at 800.538.7464. As always, to obtain the lowest available fares, early booking is recommended.

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DRI offers discounted meeting fares on various major air carriers for **DRI's Insurance Coverage and Claims Institute** attendees. To receive these discounts, please contact Hobson Travel Ltd., DRI's official travel provider, at 800.538.7464. As always, to obtain the lowest available fares, early booking is recommended.

The taping or recording of DRI seminars is prohibited without the written permission of DRI.

Speakers and times may be subject to last-minute changes.

A small portion of your room rate offsets the costs of the seminar.

DRI policy provides there will be no group functions sponsored by others in connection with its seminars.

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In-house counsel are eligible for free registration to DRI seminars. In-house counsel are defined as licensed attorneys, who are employed exclusively by a corporation or other private sector organization for the purpose of providing legal representation and counsel only to that corporation, its affiliates, and subsidiaries. In order to qualify for free registration, the individual must also be a DRI member and a member of DRI's Corporate Counsel Committee. Offer excludes the DRI Annual Meeting.

Claims Executives

Any member of DRI employed as a claims professional by a corporation or insurance company, who spends a substantial portion of his or her professional time hiring or supervising outside counsel in the representation of business, insurance companies or their insureds, associations or governmental entities in civil litigation, will be entitled to free attendance at any DRI program. **Limited to one seminar per calendar year.** Offer excludes DRI Annual Meeting.

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DRI wishes to thank our sponsors for their support at this year's seminar!



DRI Insurance Coverage and Claims Institute

March 25-27, 2015

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Registration fee includes seminar attendance, networking events, course materials, and access to the DRI app. DRI will email a link to download the course materials to all registrants two weeks in advance of the seminar. The CD will be included in the registration packet on-site. You can order additional copies by checking the appropriate box below or going online at dri.org.

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*For inclusion on the preregistration list and to receive course materials in advance, **register by March 4, 2015.***

**FREE REGISTRATION for
DRI In-House Counsel and Claims Executives.**

See page 7 for details.

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